

**State of Wisconsin Computer Printers, Accessories, OEM Toner, Supplies
and Related Services Contract #15-20477-701**

**Company Name: Dell Marketing L.P.
FEIN #: 74-2616805**

Manufacturer Represented:

Ordering Process: See attached

Remittance Information

All payments are to be sent to:


All Companies	
Receipt Method	Remit Location
Standard	Dell Marketing L.P. C/O Dell USA L.P. P.O. Box 802816 Chicago, IL 60680-2816
Overnight	Dell USA L.P. PNC Bank 160 Hanson Court STE. 105 Wood Dale, IL 60191
Wire EFT ACH	PNC Bank 500 First Avenue Pittsburgh, PA 15222 Beneficiary Name: Dell Marketing L.P. c/o Dell USA L.P. Bank account #: 1017304611 ABA #: 043-000-096 Bank Contact: 800-762-9473

Submit

Post Sales/Returns/Changes/Order Status/Invoice Questions/Shipment Information/Delivery Priority Information or other Post Order information.


 Contact Us; 1-800-915-3355 or Live Chat
Products **Services** **Support** **Purchase Help**

[Technical Support](#) [Customer Service](#) [Warranty Information](#) [Dell Forums](#) [Contact Us](#)

You are here:  Dell USA » Support Home Page

Call Us

Make a Purchase or Pricing Information	Phone Number	Hours
Automated Order Status (9 digit order number required)	1-800-433-9014	24/7
Home & Home Office		
Sales Representative	1-800-999-3355	Mon.-Sun. 7am - 12am CST
Small Business		
Sales Representative	1-800-456-3355	Mon.-Fri. 7am - 8pm CST Saturday 8am - 6pm CST
Medium & Large Business		
Sales Representative	1-877-671-3355	
State & Local Government		
Sales Representative	1-800-981-3355	
Federal Government		
Sales Representative	1-800-727-1100	

Warranty Support Information

Full warranty information can be located at:

http://support.dell.com/support/topics/global.aspx/support/en/warranty_information?c=us&l=en&s=gen&~ck=mn

Technical Assistance Information

Full Technical Assistance information can be located at:

http://support.dell.com/support/topics/global.aspx/support/product_support/en/product_support_central?c=us&l=en&s=gen&~ck=mn

Complete contract terms and conditions are attached as a separate document on Vendornet. If there are contract issues copy the contract manager on all correspondence.

The State of Wisconsin contract manager is:

Lyman Fuson
State Bureau of Procurement
(608) 261-6252
lyman.fuson@wisconsin.gov



Purchase Order Requirements / Total Satisfaction Policy

*** HELP US, HELP YOU ***

To ensure that your orders get entered Faster, Quicker, Better, please provide us with the following:

To Get Your Order Fastest...go online

Purchase Order Requirements

- | | |
|---|--|
| <ul style="list-style-type: none"><input type="checkbox"/> Purchase Order Number<input type="checkbox"/> Customer Number<input type="checkbox"/> Dell Quotation Number<input type="checkbox"/> "Bill-To" Address, Contact Name & Phone Number<input type="checkbox"/> "Ship-To" Address, Contact Name & Phone Number<input type="checkbox"/> Description, Quantity & Price of Equipment<input type="checkbox"/> Contract Vehicle Used for Purchase
Are you purchasing off of a contract?<input type="checkbox"/> Purchasing Department Contact Name & Phone Number | <ul style="list-style-type: none"><input type="checkbox"/> Signature
Make sure an employee authorized to bind the agency signs the P.O.<input type="checkbox"/> Payment Terms: Net 30 Days
Dell's 30 day terms of payment are contingent upon credit approval.<input type="checkbox"/> Ship Method & Pricing<input type="checkbox"/> Tax Status
Indicate whether the order is taxable or non-taxable.<ul style="list-style-type: none">• Dell collects sales/use tax on all orders unless a valid tax exemption certificate is on file in Dell's Tax Dept. (ph: 1-800-433-9019; fax: 1-800-433-9023).• Tax is charged based on shipping location; therefore, companies with multiple locations must have a tax exemption certificate on file for each state to which tax exempt purchases are shipped.
If tax exempt, the "bill-to" agency name on the purchase order must match the agency name on the tax exemption certificate. |
|---|--|

Total Satisfaction Policy

***Notice

Please verify that the ship to location on this purchase order is the correct receiving location. This location must be able to accommodate the complete delivery.

Dell has a 30 day return policy for new products purchased directly from Dell. Dell's Total Satisfaction Return Policy may be found at http://www.dell.com/us/en/hied/misc/policy_010_policy.htm.

*** To ensure that Dell provides you with the best possible buying experience, please be sure that you have answered these questions:

- Operating System Requirements: Will the operating system on the quote meet the end-user's needs?
- Chassis Style: Desktops – Is this a horizontal or vertical unit? Server – Is this a rack or non-rack mount? Portable: Does the number of drives meet the end-user's needs?

Important Note: Purchase orders not meeting these requirements may result in delayed order processing.

<http://www.Dell.com/public-ecare>

Purchase order management helps us maintain our commitment to excellence by allowing us to process orders accurately and efficiently. If you have any questions, please contact your Dell Sales representative for assistance.

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